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R3 Release Highlights

September 30th, 2025



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Session CPE Requirements

- You need to attend 50 minutes to receive the full 1 CPE credit.
- 4 Attendance Markers that read: “I’m Here,” will be launched during this session. You must respond to a minimum of 3 to receive the full 1 CPE credit.

****Both requirements must be met to receive CPE credit****



Learning Objectives

- *At the end of the session, you will be able to:*
 - *Review an overview of the key features and improvements in the R3 release*
 - *Identify how new enhancements could benefit your organization and improve efficiency*





Company & Administration



Authenticate & Validate Email Domain

- Authenticating your domain helps ensure uninterrupted email delivery from Intacct to your customers.
 - Improved email deliverability
 - Protection against phishing attacks or other fraudulent activities.
 - Aligns with best practices for email security and compliance.
- **Action:** Your Intacct admin needs to obtain the DNS keys and other information for your domains.

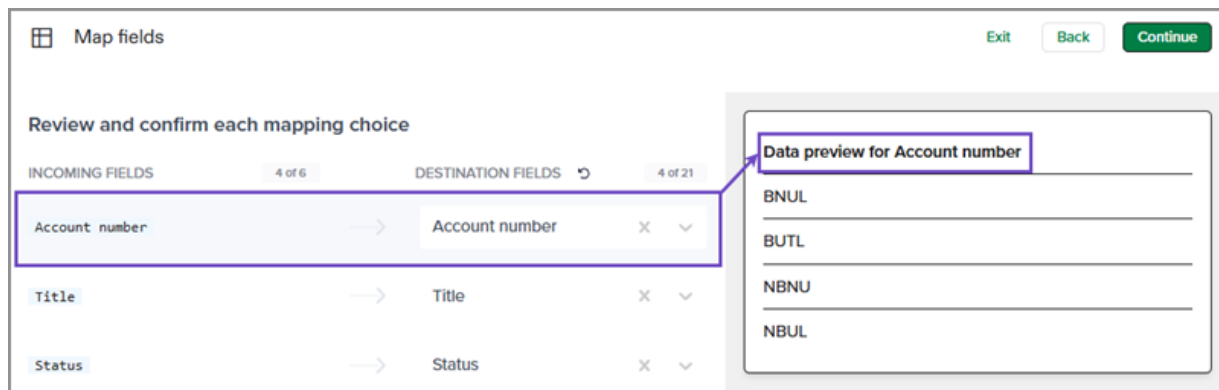
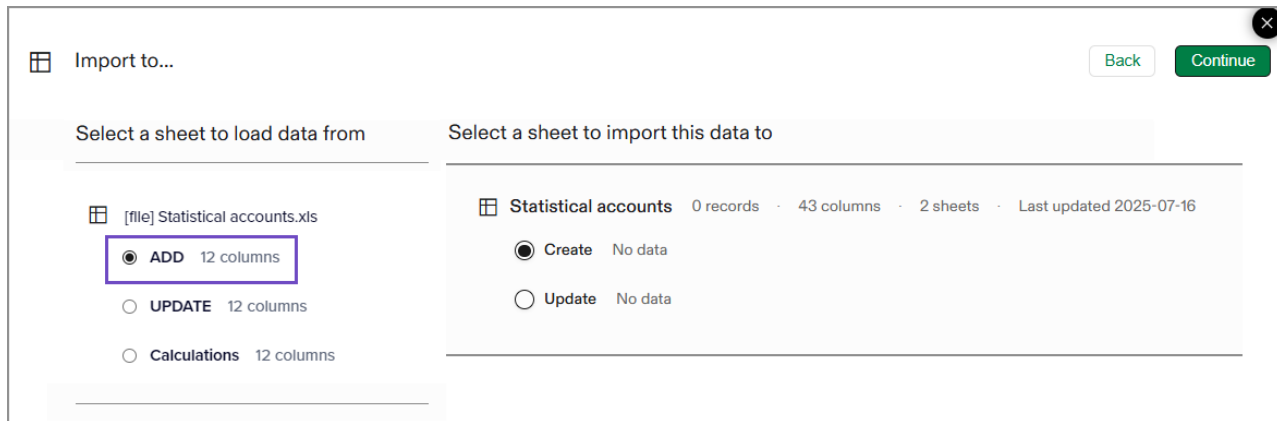
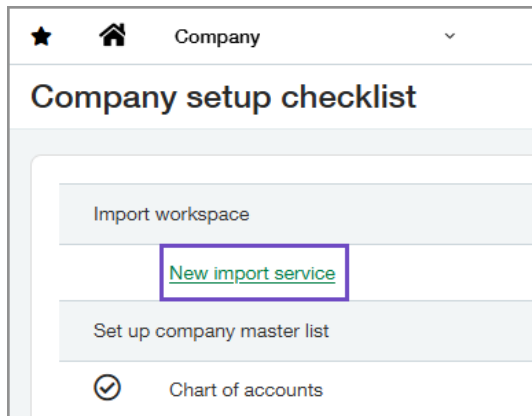


Import Service Enhancements

- A dedicated import workspace that provides real-time visibility and control.
- The new import service provides the following benefits:
 - **Expanded capabilities:** Upload spreadsheets with multiple tabs and skip columns/rows during import.
 - **Real time error handling:** Field and line level error messages.
 - **Intuitive interface:** Quickly find and replace values, filter by errors, and copy and paste the correct information.



Import Service Enhancements



Added Permissions

- **Accounts Receivable**
 - Customer refunds: List, View, Add, Post, Void
 - Allows you to create and manage customer refund records.
 - Requires **Enable recording of customer refunds** in Configure Accounts Receivable.
- **Contract:**
 - Reassign contract dimensions
- **Order Entry:**
 - Revenue summaries: List





General Ledger Enhancements



Journal Entry Visibility at Top vs Entity Level

- Top-level transactions are filtered out of the Journal Entry list at the entity level
- Accelerates load time on the Journal Transactions list page

The screenshot displays the 'GJ - Journal transactions' page within a 'General Ledger' context. At the top, there are navigation icons (star and home) and a dropdown menu. Below this, the title 'GJ - Journal transactions' is shown with a list icon. A filter bar contains 'All' (with a dropdown arrow), 'Manage views' (with a dropdown arrow), a checkbox labeled 'Include top-level transactions' (which is currently unchecked and highlighted with a purple box), and two links: 'Advanced filters' and 'Clear all filters'. Below the filter bar, there are four buttons: 'Post', 'Duplicate', 'Reverse', and 'Attach'. At the bottom, there are three input fields: 'Select' (with a checkbox), 'No' (with an upward arrow), and 'Sequence number'.

Deactivate Alternative AP and AR Accounts

- Prevent accidental postings by deactivating alternative Accounts Payable and Accounts Receivable accounts that you no longer use.

Account number * ⓘ
1210

Title *
Accounts Receivable - Pledges

QuickStart category ⓘ
Accounts Receivable ▼

Account type *
Balance sheet account ▼

Normal balance *
Debit ▼

Period end closing type *
Non-closing account ▼

Close into account
▼

GL account alternative
Receivables account ▼

Status
Inactive ▼

☐ Disallow direct posting





Cash Management Enhancements



Additional Bank Transaction Fields

- Use even more available fields from incoming bank transactions to tailor your matching and creation rules.
- Increase matching accuracy during reconciliations.

Filter transaction by

	Data source	Field	Operator	Value	
≡ 1	Bank transactions	Field	Operator	Value	+ 🗑
≡ 2		Posting date			+ 🗑
≡ 3		Transaction type			+ 🗑
≡ 4		Document type			+ 🗑
≡ 5		Document number			+ 🗑
≡ 6		Payee			+ 🗑
≡ 7		Amount			+ 🗑
≡ 8		Description			+ 🗑
≡ 9		Currency			+ 🗑
≡ 10		Payee ID			+ 🗑
		Payee address			+
		Payee city			
		Payee state			
		Payee postal code			
		Category			



Entity Level Funds Transfers

- Funds transfer at the entity level - Intacct now checks that at least one of the accounts is owned by the entity.
- If neither account belongs to the entity, Intacct displays a message to inform you and does not post the transaction.



Error

[Go back](#)

Input is not valid.

Select a From account or a To account that has a location associated with this entity. Or, create this transaction at the top level. [Support ID: WA89TWEB104%7EaNHBCP5h0hF4WYv-N8RkGgAAABY] #CM-0381

[Show details \(Ctrl + Down arrow\)](#)





Accounts Receivable



Record Customer Refunds

- Streamline your refund management process, ensuring that refunds are accurately documented and credits are cleared
- **Key benefits**
 - **Increased reporting accuracy:** Up-to-date customer balances
 - **Tidier books:** Close out credits easily and effectively
 - **Easily resolve inactive accounts:** Efficiently refund and zero out accounts for customers who have credit balances with no planned future invoices.
 - **Refund audit trail:** Enhancing transparency and accountability.



Record Customer Refunds

Enter the amount you refunded and match it to the customer's available credits.

Customer refund

Post & newDraft & newCancelMore actions

Customer information

Customer *
00038--Hudson Bay Pet

Pay to
Hudson Bay Pet(CC0038)
Hudson Bay, SK S0E 0Y0

Reference

Attachment

Payment information

Refund date *
04/04/2025

Payment method
Record transfer

Bank *
SB Operating--Sterling Bank (West)(USD)

Refund number
New

Currency

Credit currency *
USD

Bank currency
USD

Available credits

Customer balance 61,074.42 USD

Credits available 179.79

Total amount to refund 220.13

Items selected 2

	<div>3</div>	Credit type	Transaction number	Reference number	Date	Txn amount	Credits available	<div>5</div>
1	<input type="checkbox"/>	Adjustment	QM-0015-AR	--	04/04/2025	88.34	88.34	
2	<input checked="" type="checkbox"/>	Negative Invoice	INV2098	--	04/04/2025	38.50	38.50	38.50
3	<input checked="" type="checkbox"/>	Overpayment	Pymt-000015	--	04/04/2025	3,150.20	181.63	181.63
4	<input type="checkbox"/>	Advance	<div>4View details</div>	--	04/04/2025	125.00	125.00	
Total						3,402.04	433.47	220.13



Improved Credit Application

Receive payment

Payment information

Apply payment to *

Customer *

Account type

Account *

One customer's invoices

C0021--P.E.T. Software Solutions

Bank

SB Operating--Sterling Bank (West)(USD)

Payment method *

Reference no.

Invoice currency

Payment currency

Record transfer

USD

USD

Amount received (USD) *

28.06

Additional information

Date received *

07/02/2025

Invoices selected for payment

Auto-apply ON: Discount, Payment

Customer balance 83,480.54 USD

Apply credits

Invoice key

1 INV0592

2 INV0627

3

Total

609.29

--

--

0.00

--

--

--

609.29

28.06

581.23

Credit details

Invoice number

Customer

Invoice date

Invoice due amount

Credits available

Credits to apply

--

P.E.T. Software Solutions

--

609.29 USD

581.23 USD

0.00 USD

Items selected 0

	<input type="checkbox"/>	Transaction no.	Credit type	Date	Reference invoice number	Description	Currency	Transaction amount	Credits available	Credits to apply
1	<input type="checkbox"/>	CM-0026-AR	Adjustment	06/03/2025	--	--	USD	150.00	150.00	0.00
2	<input type="checkbox"/>	CM-0027-AR	Adjustment	06/12/2025	--	--	USD	45.23	45.23	0.00
3	<input type="checkbox"/>	CM-0028-AR	Adjustment	07/01/2025	--	--	USD	386.00	386.00	0.00
Total								581.23	581.23	0.00

Total

609.29

--

--

0.00

--

--

--

609.29

28.06

581.23

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Enhancements to Customer Advances

- Improved customer advances
 - Improved tracking with payment IDs
 - Provide flexibility with draft advances
 - Easier to receive payment while applying an advance
- Key Benefits
 - **Increased flexibility:** Save advances as drafts and return to them later
 - **Improved efficiency:** Search on the Payment ID.
 - **Enhanced traceability:** Payment IDs appear in key reports and views





Accounts Payable Enhancements



AP Bill Approval Delegation

- Maintain uninterrupted bill approvals when an approver is unavailable with approval delegation
- Key benefits:
 - Maintains seamless bill approval workflows
 - Eliminates delays and manual intervention
 - Allows delegation to both individuals and user groups
 - Supports compliance and accountability with audit trails and delegation logs



Pay Bills From Vendor List

- Pay a vendor directly from the Vendors list without interrupting your workflow
- Reduces the number of steps required to make payments to a single vendor.

Vendors

Turn on enhanced list

Add

Delete

Done

Import

Export

All

Manage views

Group filters Nothing selected

☐ Include one-time use

☐ Include inactive

☒ Display hierarchy

☐ Include private

Advanced filters






Clear all filters

1

2

3

(1 - 30 of 77)


<input type="checkbox"/>													
<input type="checkbox"/>	Edit	View		V0003	Allabuzz Telecommunications	Redwood City	CA	94061	Facilities	\$13,609.35	Pay	Approved	<input type="checkbox"/>
<input type="checkbox"/>	Edit	View		V0004	Diablo Commercial Leasing	Walnut Creek	CA	94598	Facilities	\$6,200.00	Pay	Approved	<input type="checkbox"/>
<input type="checkbox"/>	Edit	View		V0006	Boop POS Systems	San Jose	CA	95110	Software	\$51,350.73	Pay	Approved	<input type="checkbox"/>
<input type="checkbox"/>	Edit	View		V0007	Medical Equipment Repair	San Mateo	CA	94403	Services	\$32,988.04	Pay	Approved	<input type="checkbox"/>
<input type="checkbox"/>	Edit	View		V0008	Spot On Insurance	Omaha	NE	68007	Benefits	\$45,563.38	Pay	Approved	<input type="checkbox"/>



Purchasing Enhancements




Combine Multiple Documents into One

 **Purchase Order-PO#0053**

Transaction History

Transaction date Date due
07/07/2025 08/06/2025

Date *
 

Vendor

Project

Document number
PO#0053

[Convert from an existing transaction](#)

- A new way to combine multiple documents, or specific line items, into a single transaction

Entries						
	Source document ID	Source document line ID	Primary document number	Primary document line number	Item ID	Warehouse
1	PO-Source01-R2-81	1--RENEWAV		--	RENEWAV--Antivirus subscription renewal keys	
2	PO-Source01-R2-81	2--B001		--	B001--Monitor-HP	1--US TX Wareh
3	PO-Source01-R2-81	3--Services		--	Services--Services	
Total						



Improvements to Match Tolerance Visibility

- View a more complete history of tolerance exceptions, ensuring that you can more accurately track and resolve mismatches.

Entries

Show defaults

	Item ID *	Warehouse	Conversion type	Quantity *	Unit	Price *	Extended price
☰	1	Face mask - Assorted-	EG-WH-1--Eastern Gm	Quantity	2.00	Each	10.0000000000
							20.00

View exceptions

Exception summary

Line no.	Item ID	Preceding txn	Quantity	Unit	Price	Previous txn	Quantity	Unit	Price	Current txn	Quantity	Unit	Price	Quantity variance	Price variance
1	Face mask - Assorted--Face mask - S/M/L		--	--	--	Purchase Order-PO0025	5.00	Each	10.00	Vendor Invoice-VI0021	2.00	Each	10.00	-60%	--

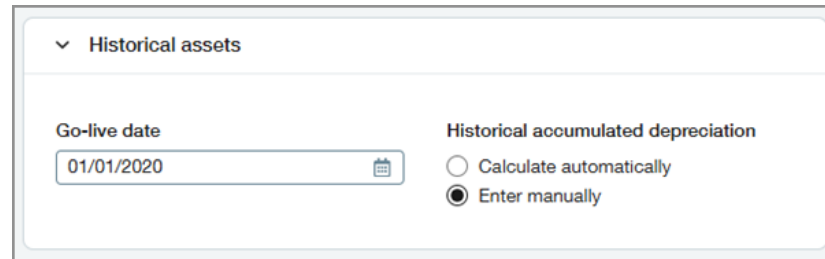


Fixed Asset Management Enhancements



Historical Accumulated Depreciation

- Provide a custom historical accumulated depreciation amount when creating historical assets
- Key benefits
 - **Gain flexibility:** Choose to calculate automatically or enter manually
 - **Improve accuracy:** Align depreciation values with your legacy books
 - **Save time:** Reduce the need for manual reconciliation



▼ Historical assets

Go-live date
01/01/2020

Historical accumulated depreciation
☐ Calculate automatically
☒ Enter manually



Bulk Asset Updates (Using Import Service)

- Update multiple assets at once instead of modifying each one manually
- This enhancement lets you perform the following actions for multiple assets at once:
 - Place assets in service
 - Dispose of assets
 - Transfer assets
 - Place assets back in review
 - Place assets back in service
 - Update asset details



Revert posted depreciation entries in bulk

Fixed Assets Management

Search

Post depreciation

Posted ▾ Manage view ▾

Items selected: 4

Post depreciation Revert posting

	Depreciation schedule entry ID	Scheduled posting date ▾	Actual posting date	State	Depreciation amount	Asset ID	Asset name	Location name
<input checked="" type="checkbox"/>	123456	10/31/2022	10/31/2022	Posted	\$83.83	A151	Desk	Texas
<input type="checkbox"/>	123457	10/31/2022	10/31/2022	Posted	\$60.00	A149	Laptop	California
<input checked="" type="checkbox"/>	123458	10/31/2022	10/31/2022	Posted	\$60.00	A150	Urban designs	California
<input checked="" type="checkbox"/>	123459	10/31/2022	10/31/2022	Posted	\$60.00	A162	Laptop	California
<input checked="" type="checkbox"/>	123460	10/31/2022	10/31/2022	Posted	\$60.00	A199	Power wheels	Nevada
<input type="checkbox"/>	123461	10/31/2022	10/31/2022	Posted	\$20.00	A112	Laptop	California
<input type="checkbox"/>	123462	10/31/2022	10/31/2022	Posted	\$20.00	A132	Desk	Texas
<input type="checkbox"/>	123463	10/15/2022	10/15/2022	Posted	\$20.00	A119	Desk	Texas
<input type="checkbox"/>	123464	10/15/2022	10/15/2022	Posted	\$40.00	A187	Desk	Texas

Show 500 ▾

First Previous Page 1 of 1 Next Last

90 items



List & Page Enhancements

- Manage journal posting rules more easily
- Easier navigation for viewing depreciation schedules

Fixed Assets Management

Search

Edit Fixed Assets Management configuration

Document sequencing

Journal posting rules

+ Add row

Journal posting rule ID *	Journal posting rule name *	Journal *	Convention *	Useful life units *	Tax	Use salvage value	Book ID
PR-TAX	PostingRule_JournalTAX_Co...	TAX--TAX Accr...	Full month	Months		✓	T
PR-GAAP	PostingRule_JournalGAAP	GAAP--GAJ	Full month	Months		✓	G
PR-BAJ	PostingRule_JournalBAJ_Co...	BAJ--Bark Jou...	Full year	Years	✓	✓	A

Fixed Assets Management

Search

Assets

Asset: A1001--Desk

Transfer Dispose Edit ...

Asset cost \$2,500.00

Salvage value \$100.00

State In service

In-service date 06/23/2023

Asset classification FF--Furniture & Fixtures

Overview Depreciation schedules Transfer history

Depreciation schedules

Schedule ID ↑	Asset cost	Salvage value	Historical acc...	Total accumu...	Remaining dep...	Depreciation method	D
15	\$2,500.00	\$100.00	\$0.00	\$0.00	\$2,400.00	Straight line	
16	\$2,500.00	\$100.00	\$0.00	\$0.00	\$2,400.00	200% declining balance	





Reporting & Insights Enhancements



Advanced Reporting

- Custom Report Writer
 - New AP Payment Approval History report object
 - New AR Customer Refund report object
- Interactive Visual Explorer
 - Conditional formatting and blending
 - Emojis and icons
 - New and enhanced filtering
- Interactive Custom Report Writer
 - New and enhanced reporting library





AI & Automation Enhancements



Line-level Matching for Purchasing Automation

***Early-Adopter

- Line-level matching increases the accuracy of transaction data by using the vendor document as the source of truth
- Helps reduce manual corrections and improves automated transaction draft accuracy
- Flags discrepancies in quantity or price, allowing you to quickly identify and resolve mismatches



AP Automation – Smarter Email Capabilities

- New email domain that provides an enhanced email experience
- Key benefits
 - **Auto-forwarding rules:** So you do not have to forward each email to your automation email manually.
 - **Inline attachments:** Attachments that are in the email body are now extracted for processing.
 - **Text from email body:** Transactions can now be read even when they're in the email body as text, not just when added as an attachment.



AP Automation – Transactions without Matching

- Automate transactions that do **not** have a source match defined
 - **Example:** Vendor invoices that do not start with purchase requisitions or orders
- Key Benefits
 - Automate transactions that do not have a previous transaction to match with in the purchasing workflow
 - Change the transaction type for incorrect predictions
 - Get the benefits of both automated transaction matching and non-matching transactions



Resources

- Sage University Training & Release Notes
- Intacct Customer Office Hours
- View and Subscribe to the CLA Intacct Blog
 - <https://blogs.claconnect.com/intacct/>
- Continue to join our monthly Sage Intacct Webinars
 - <https://godigital.claconnect.com/insights/webinar/2025-sage-intacct-webinar-series/>



SAGE | 2/19/2025

Using Sage Intacct to Track
Restricted Net Assets: Part 1



SAGE | 2/5/2025

Mastering Sage Intacct
Financial Reports: Format



Thank you!



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