



We'll get you there.

CPAs | CONSULTANTS | WEALTH ADVISORS

R2 Release Highlights

June 24th, 2025



The information herein has been provided by CliftonLarsonAllen LLP for general information purposes only. The presentation and related materials, if any, do not implicate any client, advisory, fiduciary, or professional relationship between you and CliftonLarsonAllen LLP and neither CliftonLarsonAllen LLP nor any other person or entity is, in connection with the presentation and/or materials, engaged in rendering auditing, accounting, tax, legal, medical, investment, advisory, consulting, or any other professional service or advice. Neither the presentation nor the materials, if any, should be considered a substitute for your independent investigation and your sound technical business judgment. You or your entity, if applicable, should consult with a professional advisor familiar with your particular factual situation for advice or service concerning any specific matters.

CliftonLarsonAllen LLP is not licensed to practice law, nor does it practice law. The presentation and materials, if any, are for general guidance purposes and not a substitute for compliance obligations. The presentation and/or materials may not be applicable to, or suitable for, your specific circumstances or needs, and may require consultation with counsel, consultants, or advisors if any action is to be contemplated. You should contact your CliftonLarsonAllen LLP or other professional prior to taking any action based upon the information in the presentation or materials provided. CliftonLarsonAllen LLP assumes no obligation to inform you of any changes in laws or other factors that could affect the information contained herein.

Session CPE Requirements

- You need to attend 50 minutes to receive the full 1 CPE credit.
- 4 Attendance Markers that read: “I’m Here,” will be launched during this session. You must respond to a minimum of 3 to receive the full 1 CPE credit.

****Both requirements must be met to receive CPE credit****



Learning Objectives

- *At the end of the session, you will be able to:*
 - *Explain the feature enhancements from Sage Intacct's 2025 R2 release.*
 - *Recall which (if any) enhancements are pertinent to your day-to-day tasks.*





Multi-Entity Enhancements



External Credits in Entity-Level AR Statements

- **Improve accuracy** in entity-level AR statements by including external credits—aligning with your AR Ledger and AR Aging reports.
- **Show external credits** option now available when printing/emailing AR statements at the entity level. Includes adjustments and negative invoices from **other entities** applied during the selected period.

Print or email statements

Filters

Statement type
Open items

From customer

To customer

Customer type

Show for
All customers

Show all transactions

Show all but reversed payments

Show customers with no balance if activity occurred

Show customers flagged as inactive if activity occurred

Show external credits



External Credits in Entity-Level AR Statements

When you select **Show external credits** in AR statement filters, Sage Intacct includes any adjustments and negative invoices owned by other entities that were applied during the selected period.

Adjustments and negative invoices appear on the statement using the following format:

- External credit applied from <entity ID> <adjustment or negative invoice number> to <location ID> <invoice number>

Previously, all external credits applied to transactions in the entity showed in the reports but only advances and overpayments showed in AR statements run at the entity level.

The Show external credits option appears in on the Print or email statements page at the entity level.



External Credits in Entity-Level AR Statements

DATE	INVOICE	CHARGES	PAYMENTS	BALANCE
	Balance forward	\$1,054.04		
04/07/2025	Payment applied to invoice Pymt-000017		\$854.04	\$200.00
04/07/2025	External credit applied from E300 CM-0018-AR to 210 INV0291		\$200.00	\$0.00
				Total Due: \$0.00



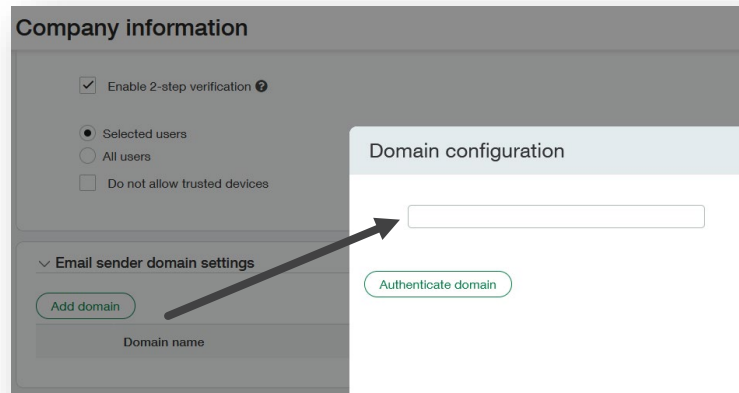


Company/Admin Enhancements



Authenticate & Validate Email Sender Domain

- **Who:** A Sage Intacct Admin and an Email Administrator
- **Action Items:**
 - ✓ Add and authenticate the domain in Intacct (Intacct Admin action)
 - ✓ Copy / Paste the DNS keys to a file for reference (Intacct Admin action)
 - ✓ Add the DNS keys to your Domain's configuration (Email Administrator action)
 - ✓ Validate the domain in Intacct (Intacct Admin action)
- **Reminders:**
 - DNS keys can take up to 72 hours to be updated and validated!
 - Use a DNS checker, such as mxtoolbox, to validate your DNS entries
 - If you have not already, please read the product help on both this topic as well as the enhanced email delivery service topic



The screenshot shows the 'Email sender domain settings' page. The 'Add domain' button is highlighted with a red box. Below it is a table with the following data:

	Domain name	Domain status
1	cfo.21st-century-cfo.com	Validated
2	ads.21st-century-cfo.com	Authenticated
3	billing.21st-century-cfo.com	Authenticated



Authenticate & Validate Email Sender Domain

- The best way to determine if a customer will be impacted is by reviewing their email delivery history:
- Navigate to **Company > Admin > Email Delivery History** (or **New Email Delivery History**) > press the “**Show all emails**” button

Look at the **Sender** field to check if a **custom domain** is being used

- If the sender domain is custom **and not authenticated/validated**, the customer is likely to experience deliverability issues after the 25R3 release—**if they continue using that domain** to send emails.
- If the domain is not owned by the customer or partner (e.g., **gmail.com**, **yahoo.com**, **intacct.com**), it **cannot go through this process**, and **no action is required** as the risk profile for these domains remains unchanged.



Permission Changes

Accounts Payable

Adjustments: Add & Post

Accounts Receivable

Invoices: Add & Post

Adjustments: Add & Post

All formerly Add only



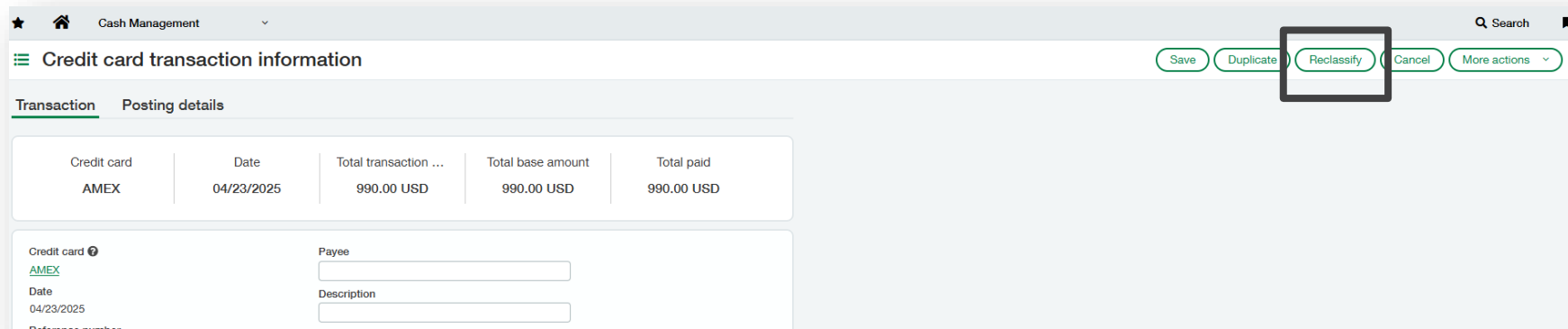


Cash Management Enhancements



Reclassify Credit Card Transactions

- **New CM Configuration:** Enable reclassification for credit card transactions
- **New Permission:** Cash Management: Credit Card Transactions: Reclass
- **Limitations:**
 - Only applies to reclassifying the GL Account
 - Cannot reclass the transaction if it was not directly created in Cash Management
- **Additional Information:** No ETA for reclassify of dimensions or transactions generated in AP / T&E



The screenshot displays the 'Cash Management' interface for a 'Credit card transaction information' page. At the top right, there is a search bar and a navigation menu. Below the title, there are five action buttons: 'Save', 'Duplicate', 'Reclassify', 'Cancel', and 'More actions'. The 'Reclassify' button is highlighted with a black box. The main content area shows a table with transaction details and a form for editing the transaction.

Credit card	Date	Total transaction ...	Total base amount	Total paid
AMEX	04/23/2025	990.00 USD	990.00 USD	990.00 USD

Below the table, there is a form with the following fields:

- Credit card: AMEX
- Date: 04/23/2025
- Reference number: [empty]
- Payee: [empty]
- Description: [empty]



Retirement of Classic import for reconciliation

- Classic import method is scheduled to be retired no earlier than May 2026
- If you have not made the switch to the newer **Bank transaction assistance file import**, there's eleven months left to familiarize yourself with it.
- Benefits of Bank transaction assistant file import:
 - Imported transactions appear in a centralized location for all accounts on the Bank transactions page.
 - Transactions you import remain in SI, even after reconciliation
 - Multiple file formats are supported providing extra flexibility.
 - Can increase control of who imports bank transactions using permissions.
 - A new import activity list provides added insight.
 - Import credit card transactions for reconciliation.



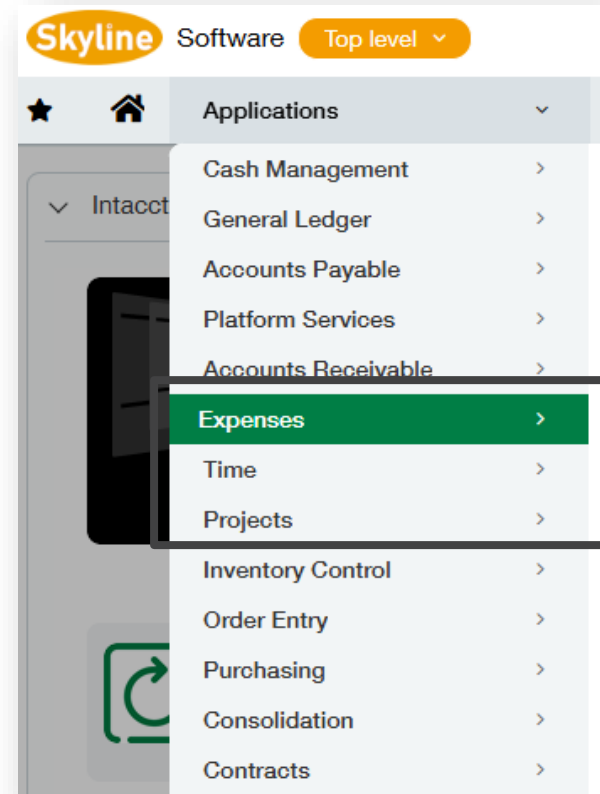


Time and Expense Enhancements



Splitting Apart Time & Expenses

- **What is changing?**
 - Time & Expenses will now be two separate applications.
 - SIT and Timesheet related features and functions will be located within the Time application.
 - All Expense related items will stay within the Expenses application.
 - Companies already subscribed to T&E will have both Time and Expenses applications post-release.
 - New companies will need to subscribe to the applications individually
 - New users within your organization will need to be assigned the applicable permissions to Time, Expenses, or both.





Accounts Receivable Enhancements



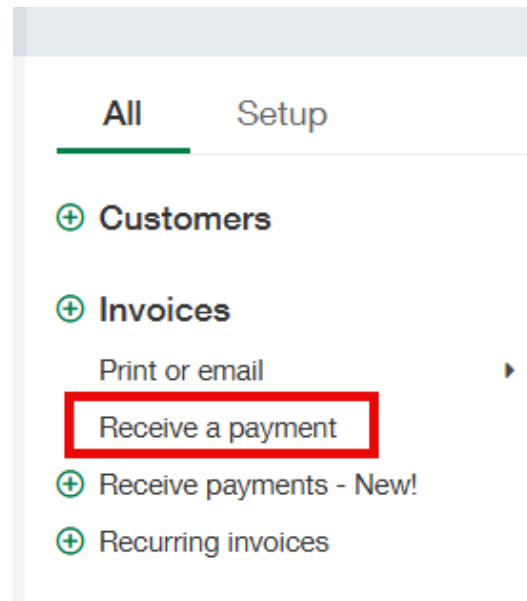
Sunset Payment Service Integrations coming

- Integrations for customer payment services with Authorize.net and PayPal will end on November 7, 2025. After this date, payments through bank and credit card accounts will no longer be processed.
- To continue accepting payments in Sage Intacct, there is an AR add on called AR Automation, or there are several payment collection 3rd party options that can be found on the Sage Intacct marketplace:
<https://marketplace.intacct.com/marketplace?category=a2C0H000005kXDCUA2>



Retirement of Receive a payment is postponed

- You spoke, and Intacct listened.
- Intacct is pausing the retirement of 'Receive a payment' while they work on making the new pages easier to use and more efficient.





Accounts Receivable & Payable Enhancements



Special characters restricted in certain fields

Accounts Payable

- Fields: AP term, AP account label

Accounts Receivable

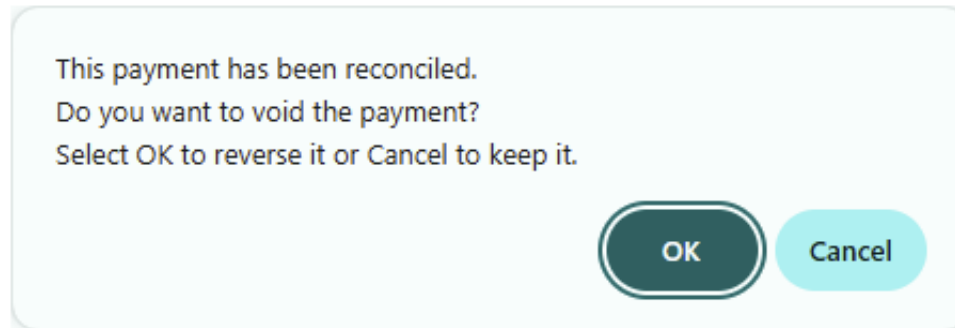
- Fields: AR term, AR account label, Customer type

If you are using any of these characters (< > @ # & " \ ' ` ; = C), no action is needed now. However, if you choose to update the record later, you must remove the special character to save your changes successfully.



Warning when voiding a reconciled transaction

- When you attempt to void a reconciled payment, manual payment, AP advance **and** AR Advance, Intacct notifies you that the transaction has been reconciled.
- Helps maintain the integrity of your bank reconciliations while giving you the flexibility to manage those transactions effectively.





Accounts Payable Enhancements



New Rule Type for Named Users in Bill Approvals

- Intacct has updated the way you add approval users to your bill approval policy to remove clutter from the Rule type list and make the approval policy easier to scan.
- The Rule type column, which previously included rule types and users with bill approval permissions, now contains only rule types. To add a named user, select the new **User Level** rule type. Then, in the new User level column, select an approver from the list of users with bill approval permissions.
- Already have named users as part of your bill approval policy? You're all set! Sage Intacct automatically converts your named users to User Level rule types



New Rule Type for Named Users in Bill Approvals

Accounts Payable bill approval policy

Save Cancel More actions

Process

	Rule type *	User	Rule set	Manage rule	
☰	1 Vendor-based approva				+ 🗑️
☰	2 Value Approval			Edit	+ 🗑️
☰	3 <input type="text" value="User Level"/>	<input type="text" value="neeta--Neeta Deshpar"/>	<input type="text" value="Rule set"/>		+ 🗑️
☰	4				+



AP Automation Update

Support for Advanced Audit Trail

- Companies leveraging Advanced Audit Trail are now able to subscribe to AP Automation.
- Extension to Purchasing to automate incoming transactions is included.

****Advanced Audit Trail tracks access to personal data stored in contact, customer, and vendor records to comply with data protection laws, such as HIPAA.****





Fixed Asset Enhancements



SFAM

Asset transfers between Entities

- Transfers between entities can only be initiated from the top level
- Entities involved in the transfer must use the same base currency

The screenshot shows the 'Asset: A146--Laptop' page with the 'Transfer history' tab selected. The asset details are as follows:

Asset cost	Salvage value	State	In-service date	Asset classification
\$3,000.00	\$1,000.00	In service	01/26/2022	C112--Computer equipment

The 'Transfer history' table contains one entry:

Transfer date	Create GL batch	GL batch ID
03/31/2022	<input checked="" type="checkbox"/>	GL batch ID

The 'Transfer asset' dialog box is shown, allowing for the configuration of a transfer. It includes the following fields:

- Transfer date: 03/31/2022
- Create GL batch:
- Allocation: Current allocation name
- Class: Current dimension name
- Contract: Current dimension name
- Cost type: Current dimension name
- Customer: Current dimension name
- Department: Current dimension name
- Employee: Current dimension name
- Item: Current dimension name
- Location: Current dimension name
- Project: Current dimension name
- Vendor: Current dimension name
- Warehouse: Current dimension name
- User-defined dimension: Current dimension name

Buttons for 'Transfer' and 'Cancel' are located at the bottom right of the dialog.



SFAM

Revert Asset Transfer

- Removes the transfer record from the asset's Transfer History
- Deletes the associated journal entries from the General Ledger
- Restores the asset's previously assigned dimensions and allocation

The screenshot displays the 'Fixed Assets Management' interface for asset 'A0001--Monitor'. The asset details include: Asset cost (\$500.00), Salvage value (\$0.00), State (In service), In-service date (01/15/2025), and Asset classification (CE--Computer Equipment). The 'Transfer history' tab is active, showing a table with the following data:

Transfer ID ↓2	Transfer date ↓1	
5	01/16/2025	...
4	01/15/2025	View
3	01/15/2025	Revert

The 'Revert' button is highlighted with a red box in the context menu for the third transfer record.

SFAM

Custom Declining Balance Depreciation Methods for CAN, AUS, UK and South Africa

- Custom declining balance with true-up (CDBT) - the remaining depreciation is applied in full in the final period
- Custom declining balance without true-up (CDB) - Any remaining depreciation at the end of the asset's life is treated as a loss upon disposal

The screenshot displays the 'Fixed Assets Management' interface. The main heading is 'Asset classification: CE--Computer Equipment'. Below this, there are sections for 'Summary', 'General Ledger accounts', and 'Depreciation rules'. The 'Depreciation rules' section contains a table with the following data:

Depreciation rule ID ↑	Depreciation method	Depreciation rate (%)	Journal posting rule	Useful life	Useful life units	Convention	Journal ID	Book ID
19	CDBT--Custom declining balance with true-up	33.00	PR-TAX--PostingRule_Journ...	36	Months	Full month	TAX	T
35	CDB--Custom declining balance without true-up	66.00	PR-GAAP--PostingRule_Jour...	60	Months	Full month	GAAP	G



SFAM

Depreciation Roll Forward Report

- Users can install a Depreciation Roll Forward report to the Fixed Assets Management reports package
- Go to Platform Services > All > Customization tools > Custom packages > Go to Package Library > Click on Install next to Fixed Assets Management Reports

Depreciation Roll Forward Report

[Customize](#) [Graph](#) [View](#) [Print](#) [Process & store](#) [Email](#) [Add to dashboard](#) [Memorize](#) [Export](#)

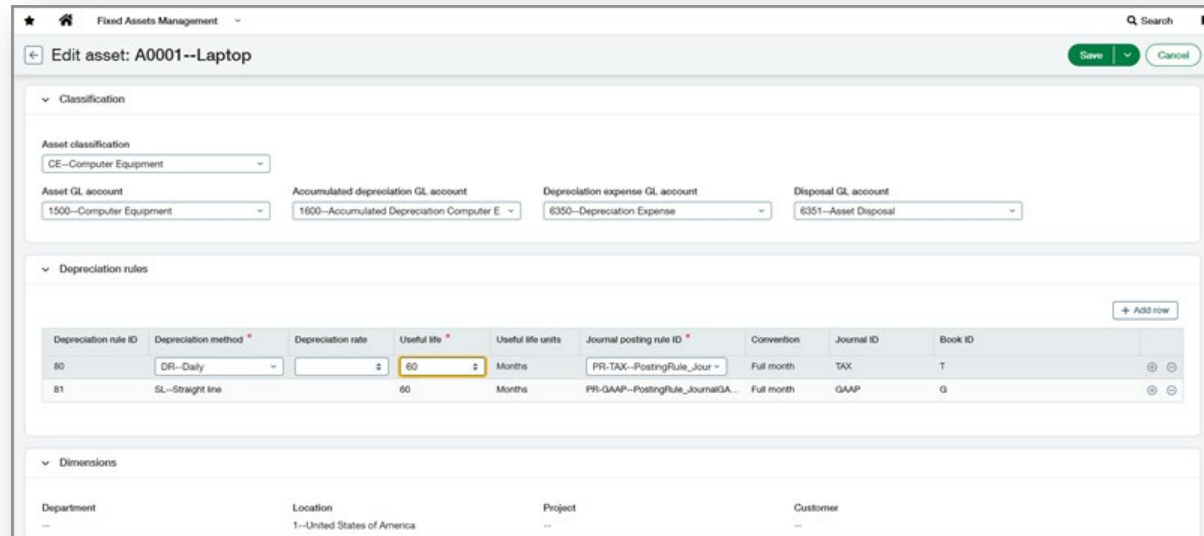
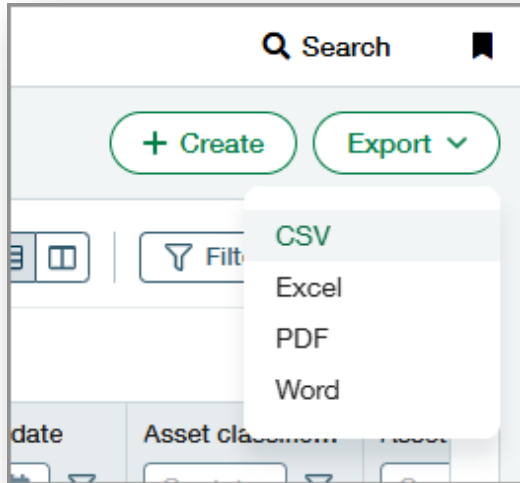
▼ Subtotal name	Asset ID	Asset name	Asset cost	Salvage value	Depreciation schedule ID	Location ID	Department ID	Acquisition date	In-service date	Beginning depreciation balance	Period depreciation balance	Ending depreciation balance	Total remaining depreciation	Journal	Book
Sum for BU										40,911.60	0.00	40,911.60			
Sum for CE				0.00						2,659.29	0.00	2,659.29		GAAP Accrual Book	GAAP
Sum for FF	ADJDEC1040	Ping Pong Tables	50,000.00	0.00	27	1		10/16/2024	10/16/2024	6,667.00	0.00	6,667.00	43,333.00	GAAP Accrual Book	GAAP
Sum for VE				0.00		CA				0.00	0.00	0.00		GAAP Accrual Book	GAAP
Sum Total										50,237.89	0.00	50,237.89			



SFAM

List and Page Enhancements

- Ability to export the Assets and Depreciation schedules lists with desired information and format
- Editable Grids for Assets and Asset Classifications



SFAM

Other Updates: Intangible Asset type & View more record per page

Summary

Asset ID ADJDEC1044	Asset name My first asset	Serial number <input type="text"/>	Asset tag <input type="text"/>
Status * Active	State In service	Acquisition date 02/06/2025	In-service date 02/06/2025
<input checked="" type="checkbox"/> Depreciate	Quantity 1	Asset cost \$123.00	Salvage value \$0.00
Asset type * Intangible	Parent asset <input type="text"/>	Description <input type="text"/>	Notes <input type="text"/>
Attachment <input type="text"/>	Allocation --		

You can now display and select up to 500 records on the Post Depreciation list. Previously, the maximum was 100 records.

<input type="checkbox"/>	100	01/31/2026
<input type="checkbox"/>	20	12/31/2025
<input type="checkbox"/>	50	12/31/2025
<input type="checkbox"/>	100	12/31/2025
<input type="checkbox"/>	500	12/31/2025
Show	500	





Financial Report Enhancements



Financial Reporting Guidance

Optimize the performance of your financial reports

- New feature – When you save a report in Financial Report Writer, Intacct will analyze your report and potentially offer recommendations to make the report run faster. Or, based on the nature of the report, Intacct might suggest a better way to accomplish your goal.
- This is not a generic warning. The scan uncovers specific triggers in the report build that will cause performance problems and then the program will make recommendations on how to improve the report.
- Does not happen when users run the reports.



Financial Reporting Guidance

Triggers

- When you save a report in Financial Report Writer, you'll see a message if Intacct finds any of the following in the report:
- More than 12 columns
- Four or more expanded columns or rows
- An expanded column with a "... to date" reporting period, such as prior year to date
- A column that's expanded by a dimension with more than 100 values
- The message will contain suggestions on how to optimize the report. If you're running data analysis that goes beyond a simple report, running the report offline can be the best option. Alternately, a different reporting tool might work better, and Intacct will provide links so you can learn more about them.



Financial Reporting Guidance

Warning when you save the report

Optimize reporting performance

Your report probably cannot be generated online due to the following reasons:

The report contains an expanded column with a **"... to date" reporting period**, such as Prior year to date. Consider these tips to optimize the report:

- Replace the reporting period with "Current month" options, such as or Prior year through current month.

The report contains a column that's expanded by a dimension with **more than 100 values**. Consider these tips to optimize the report:

- Split it into multiple reports filtered by dimension groups.
- Run as individual reports for each dimension.

If you cannot make the recommended modifications to this report, [run the report offline](#) using the Process & Store option. You can also consider [alternate reporting options](#).

Don't show me this again

Continue

Financial Reporting Guidance

Alternative reporting options

About alternative reporting options

When you're working in the Financial Report Writer, it's easy to slip from report building into data analysis. You can then end up with a report that takes a long time to run.

Sage Intacct offers other options for handling this kind of report.

- **Schedule and deliver reports:** Scheduled report jobs run shortly after midnight in the time zone set on the Company information page, unless a global offset is included.
For more information, see [Schedule and deliver reports](#).
- **Advanced reports:** Sage Intacct provides reporting solutions that allow you to build customized reports and visualizations with real-time data. You can add advanced reports to menus and dashboards, schedule them to run automatically, and export them for use outside of Intacct.
For more information, see [Advanced reports](#).
- **Export data with Data Delivery Service (DDS):** The Data Delivery Service (DDS) application enables companies to extract large amounts of data from Intacct and send it to a cloud storage location.
For more information, see [Export data with Data Delivery Service](#).



Resources

- Sage University Training & Release Notes
- Intacct Customer Office Hours
- View and Subscribe to the CLA Intacct Blog

<https://blogs.claconnect.com/intacct/>

- Continue to join our monthly Sage Intacct Webinars
[2025 Sage Intacct Webinar Series](#)



SAGE | 2/19/2025

Using Sage Intacct to Track
Restricted Net Assets: Part 1



SAGE | 2/5/2025

Mastering Sage Intacct
Financial Reports: Format



Thank you!



CLAconnect.com



CPAs | CONSULTANTS | WEALTH ADVISORS

©2025 CliftonLarsonAllen LLP. CLA (CliftonLarsonAllen LLP) is an independent network member of CLA Global. See [CLAglobal.com/disclaimer](https://www.claglobal.com/disclaimer).
Investment advisory services are offered through CliftonLarsonAllen Wealth Advisors, LLC, an SEC-registered investment advisor.